



40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

Tel: 0300 123 0999  
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30th September 2015

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/09/01.

You requested the following information:

**1. The total number of 999 incidents responded to in the first quarter of 2015.**

South East Coast Ambulance Service NHS Foundation Trust responded to a total of 168,736 incidents from 1<sup>st</sup> January 2015 to 31<sup>st</sup> March 2015.

**2. Percentage of total number of Red 1 calls arriving within 8 minutes and percentage of total number of Red 2 calls arriving in 8 minutes.**

Please see the table below which shows this information:

	R1 responses within 8 mins	R2 responses within 8 mins
1 <sup>st</sup> Jan – 31 <sup>st</sup> Mar 2015	75.72%	74.69%

**3. The total percentage ( including numbers ) of contribution towards the Red 1 and Red 2 response achievement where the response time was created by a non-directly employed resource\*, broken down to show the contribution of:**

**- All Community First Responders schemes**

3.0% ( 2,850)

**- Static defibrillators at a site or location where the staff have been trained by the ambulance service**

3.2% (2,192)

**- Public Access Defibrillator, where a member of the public has agreed to obtain the defibrillator and taken it to the patient**

7.6% (5,409)

**- Where the location of a defibrillator triggers the automatic arrival of a vehicle within/ up to 200 metres of the incident for the purposes of stopping the clock for performance measuring purposes.**

The location of a defibrillator does not trigger the automatic arrival of an ambulance. This information is entered manually by our call takers upon confirmation that the defibrillator is at the patient's side.

**\*By non-directly employed resources I am referring to voluntary community based response schemes, Fire Co-response schemes, off duty staff responder schemes, static defibrillators and Public Access Defibrillators.**

**4. How many of these were also responded to by a directly employed resource? Did the ambulance get to the incident within the target time even though the clock stopped with the defibrillator triggering it to stop?**

60.8% (41,532) This figure relates to the percentage and number of incidents during the period from 1<sup>st</sup> January 2015 and 31<sup>st</sup> March 2015 where a double crewed ambulance or single response vehicle was first on scene and arrived within 8 minutes.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust